

CLAIM FORM

Pick up must be registered with this form at BMZ by email or fax

Delivery address: **BMZ Germany GmbH**
Central Service
Zeche Gustav 1
63791 Karlstein

Telephone: 0049 6188 / 9956 0
Email: cs.ebike@bmz-group.com

Return to:

Contact person:
Telephone:
Email:
Customer claim no.:
Opening hours:

The above mentioned forwarder provides the following article for checking to BMZ Group

Mandatory fields - to ensure a fast checking, please fill in each field of the form

Article Number Battery:

Serial Number Battery:

Production: (YY/MM)

→ only valid with original proof of purchase! (Copy)

Status of the battery

used

new

Serial No. →

Year of
manufacture →

Art. No. ↑



Detailed error description

Please select failure from this list

- Safety pin broken
- No communication
- Lock damaged / key lost
- Not possible to charge / discharge
- Mechanical faults
- Housing broken
- Low Range
- Power not stable
- LEDs blink / LEDs without function

Pick up only in suitable "dangerous goods packaging" possible

Herewith we will accept the charges of € 45,00 + VAT, if it proof that the battery pack was without failure. This price includes the testing of batteries on the tester machine, the testbike and labor costs.
(transport costs are not included in the price)

Wareneingang Datum:	
Menge geprüft:	Ja ☐ Nein ☐
Qualität geprüft (Stichprobe):	Ja ☐ Nein ☐
Freigegeben:	Ja ☐ Nein ☐
Unterschrift Prüfer:	

Place, date, name in block letters, signature, firm stamp